

Offensive Security Services

Atlassian

**Jira Service Management DC and Assets
Discovery Letter of Assessment**

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To whom it may concern

Letter of Assessment

Tesseract was engaged by Atlassian to conduct a comprehensive security assessment of Jira Service Management Data Center (JSM DC), Assets Discovery and Jira DC mobile applications. The assessment was performed by one security consultant with 35 days of effort between October 9th and December 2nd 2024.

Tesseract conducted code-assisted dynamic web and mobile application penetration testing on the JSM DC and Assets Discovery applications. Tesseract maintained regular communication with the Atlassian security team and developers throughout the engagement to report identified issues and better understand security impact.

Tesseract had access to all source code repositories for the application and communicated regularly with JSM DC engineers to assist in understanding the application and its code. The testing was performed by reviewing the application source, and by dynamically analysing and tampering with web traffic in an interception proxy, both manually and using automated tools.

Tesseract helps companies take responsibility for securing their systems and networks in a time when technology moves faster than even the most vigilant businesses can keep pace with. Companies are ultimately responsible for protecting their own data and the personal information of customers, and mismanagement of this critical area can have a crippling impact on business.

Our team have been involved in the delivery of a wide range of security services, including penetration testing, red team engagements and attack simulations. What really differentiates us though is our extensive background in software engineering, the production of large and complex systems, and the maintenance and support of systems after deployment. Our offensive security work leverages this background knowledge to gain deep insights into the architecture and intricacies of systems, and how an attacker might exploit them. In short, we can see things from the perspective of both the builder and the breaker.

Sincerely,



Silas Barnes

Senior Partner – Offensive Security Services
Tesseract Cyber Solutions by Thales