

SRE Craft Interview Guide



Welcome! We're excited to have you interview with our team.

For your upcoming interviews, we want to ensure you're adequately prepared for each step of the process.

Our engineering process consists of the following:

- One coding interview
- One system design interview
- One SRE craft interview
- One management interview
- One values interview

To fully understand which stage of the interview process you're in and what's expected, we recommend thoroughly reviewing each email your coordinator sends.



Interview details and preparation

CODING INTERVIEW

This interview requires you to write and execute code. Be prepared with an IDE set up on your computer that is suitable for your chosen language - the one you are most familiar and comfortable with. You will screen share this with your interviewer. If you are not able to have an IDE set up on your own computer, let us know **prior** to the start of the interview and we will have a CodePair environment ready for you.

The coding interview is capped at 60 minutes and is structured to help demonstrate coding skills, code quality, and conceptual thinking. Atlassian's interviews also assess for adaptability in an ever-changing environment, navigating blockers, and communication style.

How to prepare:

- If you need a CodePair environment setup please reach out to your CX Coordinator prior to the interview and they will arrange this for you in advance.
- Use an IDE and computer you are familiar with to make the most efficient use of your time in the interview.
- Please download Zoom prior to your interview as you will utilize this to share screens during the interview, whether this is onsite or remote.
- If your interview is a Zoom interview, find a quiet and comfortable space with consistent internet access. Log on ~10 minutes early to ensure all systems and hardware are working correctly.
- Using a debugger is welcome and encouraged.

Communication

Demonstrating how you think and approach problem solving is equally important as the end result. Please communicate with your interviewer throughout each session, so they understand your thought process.

Testing

We want to see best practice and testing is crucial to success in the code task. If you haven't tested in a while, we strongly recommend brushing up on testing, in particular the TDD approach.

Problem solving

Because problems are rarely limited to a single solution, please showcase all possible solutions and why the approach you selected is the best fit. Highlighting other solutions helps the interviewer understand your thought process.

SYSTEM DESIGN INTERVIEW

The system design portion of the interview is also 60 minutes. The purpose of the system design interview is for you to demonstrate technical depth, breadth, and proficiency through designing a solution to an established problem. Your interviewer will be looking at your problem-solving thought process, decision making and operational considerations such as performance and reliability.

How to prepare:

Seek first to understand

You'll be asked to design a solution for a technical problem on a whiteboard or paper – starting with fundamentals and then building in complexity. Ask any clarifying questions upfront to ensure you understand the problem and then continue to communicate with your interviewer as you progress towards a solution. If your interview is via Zoom, ensure you have a paper and pen available for the technical problem, alternatively, you can use the whiteboard function in Zoom. Another option is to screen share an editor or drawing tool of your choice.

Communication

We want to understand your approach to problem-solving and how you draw from past experiences when designing something new. Keep the customer in mind and how your solution might perform and scale.

SRE CRAFT INTERVIEW

The SRE Craft interview is a 60 minute interview focused on the specific skills and capabilities required as a Atlassian Site Reliability Engineer. Using a generic system diagram with its basic functions that will be presented to you, you will first talk about how to assess the health of this system, then move to troubleshoot a problem that is presented to you. The last part of the interview will focus on reliability metrics and practices. Make sure you communicate your thought process as the interviewer guides you through this interactive session.

MANAGEMENT INTERVIEW

The Management Interview is a 60-minute interview with one of our engineering managers that will focus on how you approach various aspects of your role in a team environment. Our questions will be scenario-based, so please come prepared with examples that demonstrate your experience across one or more projects that you have been a part of or have led.

How to prepare:

Think about project(s) that best represent the scope of work where you have had a measurable impact, contributed to improvements, and felt stretched. These projects don't always have to be your best or most recent ones. In addition, think about times in your career when you had to work together with other teammates, teams or customers to achieve meaningful outcomes together.

This will be a structured interview where we will ask questions that will dig into four primary areas:

- Your ability to **own outcomes**, driving towards a team goal
- How you have used your **expertise** to drive improvements
- How you take initiative, **leading** to achieve positive change
- Your **contribution** to the **success** of your team and organization

In addition to the above, we are keen to understand how you collaborate with your teams and get a deeper sense of your passions and ambitions to ensure the role is in fact the right one for you.

VALUES INTERVIEW

The Values interview is 45 minutes and includes a set of behavioral interview questions, aimed at assessing how your thought process and actions are aligned with our core set of company values.

How to prepare:

We recommend reviewing Atlassian's [values](#) and use them as the foundation of your preparation. Come prepared with relevant examples/stories of how you've demonstrated living these values in your current or previous roles and projects.



Be the change you seek

When have you advocated to push for change? What did you learn from this process? What was the outcome?



Play, as a team

How do you work with other people? How have you helped make a team/individual more successful if they weren't performing well? Have you ever had to put the team's goals above personal ambitions?



Don't #@!% the customer

How is your mentality 'user-centred'? How have you put the customer first? What trade-off(s) did you make to do this?



Open company, no bullsh*t

What's your approach when having difficult conversations? How have you resolved conflict in the past? Have you adapted your communication style to achieve a better outcome in a potentially negative situation?



Build with heart and balance

How do you think about prioritisation and decision making? What are examples when you or the team have missed the mark? How did you react? How did you approach fixing things?

FINAL HELPFUL TIPS

Research

As with any interview, showcasing you've done some research will help you and the interviewer get the most out of your time together. We suggest reviewing your interviewers on LinkedIn and researching Atlassian to get a good feel of our [culture and values](#).

Questions

Your interviewer will provide you with adequate time to ask questions so we recommend coming prepared with questions/topics you'd like to learn more about. If for any reason there is a question you don't get the opportunity to ask during the interview, please reach out to your recruiter or coordinator who can assist you.

As a side note, we run Global Shipt days and our engineers love to talk about these - feel free to watch a video on them [here](#).

Finally, we want to ensure you have the very best possible candidate experience with us at Atlassian, so please let us know if you need any accommodations or adjustments for your interview.

Best of luck!



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