



16 January 2025

Atlassian Corporation Plc. Customers:

Coalfire Controls, LLC prepared the latest SOC 2 Type II report relevant to the following Atlassian Cloud products, pursuant to Statement on Standards for Attestation Engagements #18 (SSAE #18), and the report dated November 25, 2024. This report includes tests of operating effectiveness for the period ending September 30, 2024.

- Atlas
- Atlassian Analytics
- Bitbucket Cloud (including Bitbucket Pipelines)
- Compass
- Confluence Cloud
- Data Lake
- Forge
- Jira (including A4J, Jira Work Management)
- Jira Align
- Jira Product Discovery
- Jira Service Management (including Assets, JSM Chat, JSM Operations)
- Statuspage
- Trello

Atlassian recognizes the need to maintain an appropriate internal control environment and report upon the effectiveness, as well as material changes to its internal controls. As of January 16, 2025, I am not aware of any material changes in our control environment that would adversely affect the Auditor's Opinion reached in the September 30, 2024, report for the above products.

You should also be aware that Atlassian, as a normal part of its operations, continually updates its services and technology as appropriate. In addition, the controls for Atlassian were designed with certain responsibilities required of the system users (See User Control Considerations in the SOC 2 report). Atlassian controls must always be evaluated in conjunction with an assessment of the strength of these user controls.

SOC 2 Type II audits are a review of control performance over a period of time. This means evidence for all controls throughout the period (which covers October 1st through September 30th) need to be evaluated, tested, and evidence (including samples for the entirety of the period) need to be reviewed. Atlassian begins our external audit at the start of September, and typically spans two to three months dependent on the scope. Once the audit is completed, the report is prepared and made available to customers around the end of December or early January each year.



Finally, to conclude upon the design and effectiveness of internal controls for Atlassian, you must read the reports relevant to the above Atlassian Cloud products and the corresponding reports available for download at <https://www.atlassian.com/trust/compliance/resources/soc2>. This letter is not intended to be a substitute for the SOC 2 report.

Sincerely,

Signed by:

Vikram Rao

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Vikram Rao
Chief Trust Officer, Atlassian