elttam Pty Ltd
Suite 15/Mezzanine, 388 George St
Sydney NSW 2000
AUSTRALIA

28-Oct-2024

Atlassian Pty Ltd
Suite 6, 341 George St
Sydney NSW 2000
AUSTRALIA

To Whom It May Concern,

Letter of Assessment

From 29-Jul-2024 to 11-Sep-2024, pursuant to our agreement with Atlassian Pty Ltd (Atlassian), elttam conducted a baseline security testing of the Atlassian JSM Cloud and Opsgenie web applications and their mobile application versions, with priority given to JSM Chat, JSM Virtual Agents, and Jira Slackbot integration. A code-assisted review of JSM Assets and AirTrack was also conducted.

The engagement with Atlassian began with a briefing and walk-through. A dedicated team of three experienced security consultants conducted the security assessment over the specified period. The testing team had access to internal documentation, development guides, relevant repositories and got support from engineers. The assessment methodology used a code-assisted (white-box) approach and both automated and manual penetration testing techniques were used.

A final report, detailing technical issues and offering remediation advice, was then provided to Atlassian Pty Ltd.

elttam is an independent security company providing research-driven security assessment services to the Fortune 500, global financial institutions, leading technology companies, Australian Federal Government, and up and coming technology start-ups. We combine pragmatism and deep technical insight to help our clients secure their most important assets.

Sincerely,

Matt Jones
Director
elttam